

**List of 2021/22 Children & Young People Services Performance  
Data for Cabinet**

**Corporate Plan (CP) & Public Accountability Measures (PAM's):**

- **CP/009 - PAM/029** - *Percentage of children in care who had to move 3 or more times*
- **CP/011 - PAM/028** - *Percentage of child assessments completed on time*

**High Level Measures (HLM's):**

- **HLM 1** - *Staff Supervision Rates*
- **HLM 2** - *Average Number of Cases held by Qualified Workers across the Service.*
- **HLM 3** - *The Number of Social Worker Vacancies (includes number of starters/leavers/agency staff/long-term sickness), Disciplinarys and Grievances across the Service.*
- **HLM 4** - *Thematic Report on the findings of Case File Audits*
- **HLM 5** - *Numbers of Looked After Children, Children on the Child Protection Register and of Children Receiving Care & Support.*
- **HLM 6** - *Number of LAC / CP Admissions & Discharges*
- **HLM 7** – *Personal Outcomes*
- **HLM 8** - *Participation & Engagement / Voice of the Child*

**Compliments & Complaints Performance Measures:**

- **PI/260** - *% of complaints at Stage 1 that were upheld/partially upheld*
- **PI/261** - *% of complaints at Stage 2 that were upheld/partially upheld*
- **PI/262** - *% of complaints dealt with by the Public Services Ombudsman that were upheld*
- **PI/263** - *No. of compliments received from the public*

**Children & Young People Services Performance Metrics:**

- **CH/001** – *Number of 'new' contacts received by statutory social services during the year*

- **CH/003** – *Number of ‘new’ contacts received where a decision was made by the end of the next working day*
- **CH/021** – *The number of Strategy Meetings held during the year that progressed to Section 47 Enquiries*
- **CH/022** – *The number of Section 47 Enquiries that progressed to Initial Child Protection Conference*
- **CH/025** – *The number of Child Protection Conferences held within timescale*
- **CH/033** – *The number of children reported during the year where Child Exploitation was factor (includes, Child Sexual Exploitation, Child Criminal Exploitation and Child Trafficking)*
- **CH/054a** – *The number of care experienced young people who have completed at least 3 consecutive months of employment, education or training in: -*
  - **A.** *the 12 months since leaving care*
  - **B.** *the 13-24 months since leaving care*
- **CA/012** – *The number of contacts by Young Carers received by statutory social services during the year where advice or assistance was provided*
- **CA/014** – *The total number of young carers needs assessments undertaken during the year*

**Children & Young People Services Performance Indicators:**

- **PI/001** - *The percentage of children supported to live with their family*
- **PI/002** - *The percentage of Looked after Children returned home from care during the year*
- **PI/003** - *The percentage of re-registrations of children on the local authority Child Protection Register*

- **PI/004** - *The percentage of children looked after at 31 March who has experienced one or more change of school, during a period or periods of being looked after, which were not due to transitional arrangements, in the 12 months to 31 March.*
- **PI/005** - *The percentage of care leavers who have experienced homelessness during the year*
- **PI/006** - *The percentage of Child Protection visits carried out within 2 weeks*
- **PI/007** - *The percentage of statutory visits to Looked After Children due in the year that took place in accordance with regulations*
- **PI/008** - *The percentage of assessments that were completed during the year where there is evidence that the child has been seen by the Social Worker.*